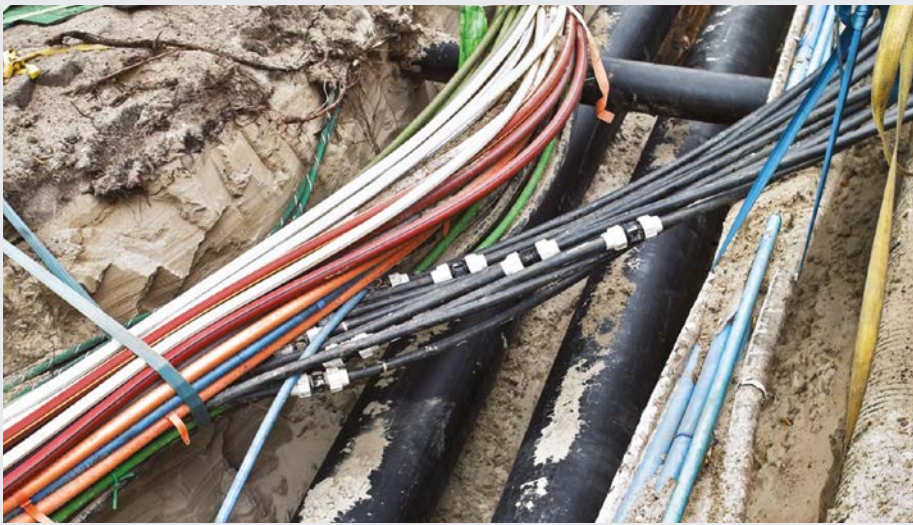


# Utilities Report

Know what's underground with our comprehensive Utilities Report. Prevent the time consuming and expensive process of correspondence with a number of utilities companies, and reduce the risk of expensive litigation and danger for the workforce involved.



## What's included



Comprehensive search of 35-45 utilities for each site



Status report confirming utility service responses



Effective report separated into affected and unaffected responses



Robust quality assurance with every plan checked for accuracy



Up-to-date information guaranteed with a new search on every site

## Key features

- Clear front page summary showing report status and affected utility types
- Responses are separated into 'Affected' and 'Unaffected' sections, to ensure all important information is quickly apparent
- Utility company response plans provided for all affected responses
- All not affected responses evidenced for your records
- Fixed price service ensuring there are no hidden disbursement charges

NB. A combined utility report does not replace the requirement for a Commercial Con29 Drainage and Water report.



## Overview Plan

Visual summary of results compiled on a single 'layered' PDF map – Only available with standard service

## Designed for:

Commercial sites and redevelopments

## Use this report to understand:

Underground service locations and information relevant to your development site including;

- Gas and oil pipelines
- Electricity cables
- Telecommunication wires
- Mains water supplies
- Sewerage
- Fibre-optic cables

## Turnaround times:

Landmark's Utilities Report collates all utility information into a single source providing a choice of delivery speeds:

- Standard Service (20 working days)
- Premium Service (10 working days)
- Express Service (5 working days)

We endeavour to obtain as much of the information as possible within the production timescale of your report.

Unfortunately there are occasions when the response times of the Utility companies mean that it is not possible to obtain 100% of your information within the chosen timescale. In these scenarios we provide all the information that is available in a first batch and as soon as we receive any of the remaining information, this will be sent to you in subsequent batches until all of the data has been received.

## Why you need it:

Knowledge of features below the surface is essential for every development.

The benefits of this knowledge not only include ensuring due diligence and avoiding risk, but also being able to ascertain the feasibility of any development.

**NOW AVAILABLE**  
 NEW Overview Plan  
 ++ add-on ++



Our NEW add-on feature, the **Overview Plan**, allows you to quickly and easily navigate all affected utility information on a single summary map



**£10m** Professional Indemnity Cover of £10million\*

\* Subject to terms and conditions

## Frequently asked questions

### What information is included in a Utilities Report?

The Utilities Report provides a very comprehensive search for underground service information relevant to your development site, including gas and oil pipelines, electricity cables, telecommunication wires, mains water supplies, sewerage and fibre-optic cables. Alongside the main providers we will also search independent providers, and to ensure the standard of our reports all responses undergo a rigorous quality assurance process.

### When can I expect to receive my Utilities Report?

This will depend on the service which has been ordered.

For example, if you chose the Express Service, then at day 5 we would send you all replies we have received up to that date.

However, due to the response times of utility companies, we may be awaiting further responses at this time.

In this case we will forward them on in subsequent batches when received. Please be assured that we work hard to return as much information to you as quickly as we are able to.

### The resolution of one of the plans is not what I was expecting. Can this be improved?

The maps, plans and drawings are scanned in as they are received from the Utility companies.

If you have any queries about the resolution or content of a Utilities Report, please contact the Landmark Customer Services Team on 0844 844 9966 with details of your order and your query, and we will happily work to resolve it.

## These other commercial reports may be relevant to your site:

### Energy and Infrastructure

Obtain details of a number of selected Energy and Infrastructure projects across the UK and make sure you are fully informed about the potential impacts. Our report can help by informing if the site is likely to be impacted by development projects:



### Included in the report:

Wind farms, HS2, Crossrail, energy exploration e.g. fracking, solar farms and renewable power plants.

### SiteSolutions Highways

Gain an insight into planned changes to roads and rights of way affecting commercial sites with the SiteSolutions Highways.



### Included in the report:

Adoption status of roads, footpaths and verges, road improvement schemes and orders, forthcoming roadworks as well as the identification of rights of way and potential proposed amendments surrounding a commercial site.